# **Terms & Conditions**

# General

1. Acceptance of Terms of Use and Amendments.

Each and every time you as a user enter this website you are agreeing to abide by our terms of use, we reserve all rights to amend or change any of these terms when we deem necessary. Also if you are using any service through or on this website, you will be subject to the rules or guidelines set by us applicable to these services (these will be found within the Terms of Use).

#### 2. Our Service.

Our web site and services provided to you on and through our web site on an "AS IS" basis. You agree that the owners of this web site exclusively reserve the right and may, at any time and without notice and any liability to you, edit or terminate this web site and its services or delete the data you provide, whether temporarily or permanently. We shall have no responsibility or liability for the timeliness, deletion, failure to store, inaccuracy, or improper delivery of any data or information. Though deliveries of digital goods are usually delivered near instantly, they may in some circumstances take up to 5 working days.

3. Your Responsibilities and Registration Obligations.

You may be asked to register to our website in order to use it, by doing so you are agreeing to provide us with 100% truthful information when asked for it. Upon registration of your account with our website, you are automatically agreeing to our Terms of Use, which can be edited at any time by us, when deemed necessary.

# 4. Privacy Policy.

Registration data and other personally identifiable information that we may collect is subject to the terms of our Privacy Policy.

**5**. Registration and Password. You are responsible to maintain the confidentiality of your password and shall be responsible for all uses via your registration and/or login, whether authorized or unauthorized by you. You agree to immediately notify us of any unauthorized use or your registration, user account or password

#### 6. Your Conduct

You agree that our web site may expose you to Content that may be objectionable or offensive. We shall not be responsible to you in any way for the Content that appears on this web site nor for any error or omission.

You explicitly agree, in using this web site or any service provided, that you shall not: (a) Provide any Content or perform any conduct that may be unlawful, illegal, threatening, harmful, abusive, harassing, stalking, tortious, defamatory, libellous, vulgar, obscene, offensive, objectionable, pornographic, designed to or does interfere or interrupt this web site or any service provided, infected with a virus or

other destructive or deleterious programming routine, give rise to civil or criminal liability, or which may violate an applicable local, national or international law;

- (b) Impersonate or misrepresent your association with any person or entity, or forge or otherwise seek to conceal or misrepresent the origin of any Content provided by you;
- (c) Collect or harvest any data about other users;
- (d) Provide or use this web site and any Content or service in any commercial manner or in any manner that would involve junk mail, spam, chain letters, pyramid schemes, or any other form of unauthorized advertising without our prior written consent;
- (e) Provide any Content that may give rise to our civil or criminal liability or which may constitute or be considered a violation of any local, national or international law, including but not limited to laws relating to copyright, trademark, patent, or trade secrets.

# 7. Third Party Services.

Goods and services of third parties may be advertised and/or made available on or through this web site. Representations made regarding products and services provided by third parties are governed by the policies and representations made by these third parties. We shall not be liable for or responsible in any manner for any of your dealings or interaction with third parties.

#### 8. Indemnification.

You agree to indemnify and hold us harmless, our subsidiaries, affiliates, related parties, officers, directors, employees, agents, independent contractors, advertisers, partners, and co-branders from any claim or demand, including reasonable legal fees, that may be made by any third party, that is due to or arising out of your conduct or connection with this web site or service, your violation of this Terms of Use or any other violation of the rights of another person or party.

## 9. DISCLAIMER OF WARRANTIES.

YOU UNDERSTAND AND AGREE THAT YOUR USE OF THIS WEB SITE AND ANY SERVICES OR CONTENT PROVIDED (THE "SERVICE") IS MADE AVAILABLE AND PROVIDED TO YOU AT YOUR OWN RISK. IT IS PROVIDED TO YOU "AS IS" AND WE EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, IMPLIED OR EXPRESS, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE MAKE NO WARRANTY, IMPLIED OR EXPRESS, THAT ANY PART OF THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, VIRUS-FREE, TIMELY, SECURE, ACCURATE, RELIABLE, OF ANY QUALITY, NOR THAT ANY CONTENT IS SAFE IN ANY MANNER FOR DOWNLOAD. YOU UNDERSTAND AND AGREE THAT NEITHER US NOR ANY PARTICIPANT IN THE SERVICE PROVIDES PROFESSIONAL ADVICE OF ANY KIND AND THAT USE OF SUCH ADVICE OR ANY OTHER INFORMATION IS SOLELY AT YOUR OWN RISK AND WITHOUT OUR LIABILITY OF ANY KIND. Some jurisdictions may not

allow disclaimers of implied warranties and the above disclaimer may not apply to you only as it relates to implied warranties.

#### 10. LIMITATION OF LIABILITY.

YOU EXPRESSLY UNDERSTAND AND AGREE THAT WE SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSS (EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), RESULTING FROM OR ARISING OUT OF (1) THE USE OF OR THE INABILITY TO USE THE SERVICE, (2) THE COST TO OBTAIN SUBSTITUTE GOODS AND/OR SERVICES RESULTING FROM ANY TRANSACTION ENTERED INTO ON THROUGH THE SERVICE, (3) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR DATA TRANSMISSIONS, (4) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE SERVICE, OR (5) ANY OTHER MATTER RELATING TO THE SERVICE. In some jurisdictions, it is not permitted to limit liability and therefore such limitations may not apply to you.

## **11**. Reservation of Rights.

We reserve all of our rights, including but not limited to any and all copyrights, trademarks, patents, trade secrets, and any other proprietary right that we may have in our web site, its content, and the goods and services that may be provided. The use of our rights and property requires our prior written consent. We are not providing you with any implied or express licenses or rights by making services available to you and you will have no rights to make any commercial uses of our web site or service without our prior written consent.

- **12**. Notification of Copyright Infringement. If you believe that your property has been used in any way that would be considered copyright infringement or a violation of your intellectual property rights, our copyright agent may be contacted at the following address:
- 13. Applicable Law. You agree that this Terms of Use and any dispute arising out of your use of this web site or our products or services shall be governed by and construed in accordance with local laws where the headquarters of the owner of this web site is located, without regard to its conflict of law provisions. By registering or using this web site and service you consent and submit to the exclusive jurisdiction and venue of the county or city where the headquarters of the owner of this web site is located.

#### 14. Miscellaneous Information.

(i) In the event that this Terms of Use conflicts with any law under which any provision may be held invalid by a court with jurisdiction over the parties, such provision will be interpreted to reflect the original intentions of the parties in accordance with applicable law, and the remainder of this Terms of Use will remain valid and intact; (ii) The failure of either party to assert any right under this Terms of

Use shall not be considered a waiver of any that partys right and that right will remain in full force and effect; (iii) You agree that without regard to any statue or contrary law that any claim or cause arising out of this web site or its services must be filed within one (1) year after such claim or cause arose or the claim shall be forever barred; (iv) We may assign our rights and obligations under this Terms of Use and we shall be relieved of any further obligation.

# 15. What We Are Providing

FIFAJackpot only provides the users with a service, this service is that we deliver virtual coins to your FUT account of choice. What you are paying for is NOT actually the coins, but instead the service of us transferring the coins into your account.

These coins will at ALL times remain in game, and never be removed from the game

These coins will also ALWAYS remain property of EA SPORTS and FIFA. We are not in any way associated with EA SPORTS or FIFA.

You will be receiving the service of the coins being transferred to your account to enhance your gaming experience and ensure that you have more fun playing FUT.

## 16. Refund Policy

We do accept refunds from customers; however, as we are providing an electronic delivery service refunds will only be considered if the delivery service has not been completed or has failed for any reason. Refund requests need to be sent within 72 hours of purchase to support@futcoinstogo.co.uk

By purchasing any services through our site, you are automatically agreeing to our Terms & Conditions, our Terms and Conditions are there to give all of our users an experience that they deserve, a service that will make there FUT experience a better one.

Please know FIFAJackpot.com hold the right to ask for any ID image to be sent in to us to allow us to verify your orders through our system, Please understand these will be kept entirely safe & secure and only used if we see anything suspicious in your order.

Also note: If you order with a card that does not belong to you, we will require ID from that person also, and we will need to conduct a recorded phone call with that person and ask them if they did provide you with consent to use their card. (Please do not order if you can not provide us with these)

# **Purchase**

By Purchasing from us, you are automatically agreeing to the following Terms & Conditions.

Please Read carefully and consider that non-compliance with these Terms & Conditions, will lead in court proceedings brought before you by FIFAJackpot.com and will be charged appropriately.

- **1**. I agree that the card/bank being used to create any services from FIFAJackpot.com is owned by me and in my name. Otherwise I have FULL permission from the card/bank owner to undertake this purchase.
- **2**. I consent that the contact number on file is correct, as FIFAJackpot.com hold the right to call me and ask for permission from the card holder in a recorded phone call, they also hold the right to ask me for further Identification checks/proof of address/ or proof of card ownership (of the card holder) (Usually on big orders).
- 3. Any type of ban imposed to your console or account by EA, or Microsoft, will NOT be our problem. www.FIFAJackpot.com will not be liable for any bans issued, you should know the consequences as a FIFA player, and know that we are only providing the service and not selling coins direct, so anything paid to us, is simply for our service and time taken to conduct these services.

Any bans will be AT YOUR OWN RISK AS A BUYER.

Breaking these Terms & Conditions will lead to the maximum penalty/prosecution.

# G2A Pay

When you use G2A Pay services provided by G2A.COM Limited (hereinafter referred to as the "G2A Pay services provider") to make a purchase on our website, responsibility over your purchase will first be transferred to G2A.COM Limited before it is delivered to you. G2A.COM is becoming Merchant of Record over your purchase. G2A Pay services provider assumes primary responsibility, with our assistance, for payment and payment related customer support. The terms between G2A Pay services provider and customers who utilize services of G2A Pay are governed by separate agreements which can be found under the link <a href="https://pay.g2a.com/terms-and-conditions">https://pay.g2a.com/terms-and-conditions</a> and are not subject to the Terms on this website. In order to proceed the payment transaction, you temporary entrusts the G2A.COM with subject of the transaction, and G2A.COM takes responsibility for the product and for the transaction processing.

With respect to customers making purchases through G2A Pay services provider checkout, (i) the Privacy Policy of G2A Pay services provider shall apply to all payments and should be reviewed before making any purchase, and (ii) the G2A Pay services provider Refund Policy shall apply to all payments unless notice is expressly provided by the relevant supplier to buyers in advance. In addition the purchase of certain products may also require shoppers to agree to one or more End-User License Agreements (or "EULAs") that may include additional terms set by the product supplier rather than by Us or G2A Pay services provider. You will be bound by any EULA that you agree to.

You are responsible for any fees, taxes or other costs associated with the purchase and delivery of your items resulting from charges imposed by your relationship with payment services providers or the duties and taxes imposed by your local customs officials or other regulatory body.

For customer service inquiries or disputes, You may contact us by email at support@futcoinstogo.co.uk

Questions related to payments made through G2A Pay services provider payment should be addressed to paymentissue@g2a.com.

Where possible, we will work with You and/or any user selling on our website, to resolve any disputes arising from your purchase.

Registered address:

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